Copitrak Phone

Effortless Tracking and Costing of Telephone Usage.

Copitrak Phone provides effortless tracking and costing of telephone usage. Track the newest VOIP based systems including: Nortel, Cisco, 3Com, Avaya and others as well as analog based systems. Call usage information can be imported from other telecommunication devices, including fax machines and cell phones for costing of toll charges.

By collecting call data directly from the SMDR port or database of the phone system, the software ensures that 100% of all calls are accurately tracked and recorded.

Copitrak Phone provides users with the familiar Windows drop-down menus as well as toolbar buttons for quick access to all of the features.

The users enter account information by simply dialing the account code from their telephone keypads when making long distance calls. This call data is then processed by Copitrak Phone, priced for toll charges and optional surcharges as required, and assembled into a variety of reports for billing. This data is transferred automatically along with other disbursement data to the host financial system.

Copitrak Phone uses a powerful pricing model, which gives you complete control over how your calls are priced. You are provided with rate tables from all of the major telephone vendors. Fixed rate pricing can be set as well.

Regular rate table updates are provided free of charge (for maintenance/service customers).

Calls made with missing or inaccurate account numbers are sorted by user and transferred to the Copitrak Editor where the system manager can make corrections or, if you chose, each individual user can correct their own. This eliminates the need for paper exception reports.

Multi-Office Applications

Copitrak Phone allows integration of multiple offices into one system. This eliminates the need for separate systems in each office. With Copitrak Phone Enterprise Edition firms can have complete control of the call accounting needs of all locations from one convenient location.

Copitrak Phone gathers the call accounting information from each location using a TCP-IP call buffer box.

Using Copitrak Editor, users and system managers (from each office) will be able to access all their call information via any Web Browser.

CONTACT US | Phone: 800.755.9901 Email: info@copitrak.com
www.copitrak.com